

## FAQs

Wine Australia is a statutory body established under the *Wine Australia Act 2013 (Cth)*, as such we are bound by the *Privacy Act 1988 (Privacy Act)* which dictates how we collect, store and use your personal information.

**Q: Why do we collect personal information?**

**A:** We collect personal information so that we can verify that you have agreed to our terms and conditions and hence that you are permitted to use the Australian Wine Discovered content.

**Q: What kind of personal information do we collect?**

**A:** In relation to Australian Wine Discovered, the information we collect and hold is your full name, email address, occupation type and country of origin. This information is held securely in our online information management system and we will not share this information with third parties.

**Q: How do we use this personal information?**

**A:** We collect and use your information for the purpose of:

- managing our relationship with you
- responding to your enquiries
- where you have given us your consent, providing you with information, events or activities run by Wine Australia
- analysing and improving the services and content we offer
- performing our statutory functions
- any other purposes notified to you at the time your personal information is collected

**Q: Can you request access to the information we have collected from you?**

**A:** Yes, you may request access to, correction or erasure of your personal information at any time by emailing us at [enquiries@wineaustralia.com](mailto:enquiries@wineaustralia.com).

## 常见问题

澳大利亚葡萄酒管理局是澳大利亚联邦政府下属管理机构, 依据《2013年澳大利亚葡萄酒管理法》成立, 因此我们受《1988年隐私法案》约束, 该法规定了我們如何收集、存储和使用您的个人信息。

**问: 我们为何收集个人信息?**

**答:** 我们收集个人信息, 是为了确认您同意在遵守我们的条款及细则基础上, 按规定使用“探索澳大利亚葡萄酒”教育课程内容。

**问: 我们会收集哪些个人信息?**

**答:** 关于“探索澳大利亚葡萄酒”教育课程, 我们收集并保存的信息包括您的全名、电子邮件地址、职业类型和所在国家。这些信息将被安全地保存在我们的在线信息管理系统中, 我们不会与第三方共享这些信息。

**问: 我们会如何使用您的个人信息?**

**答:** 我们出于以下目的收集和使用您的信息:

- 履行我们的法定职能
- 维护我们与您的关系
- 答复您的询问
- 在您同意的条件下, 向您提供澳大利亚葡萄酒管理局的相关咨询和活动信息
- 分析和改善我们提供的服务和内容
- 收集您的个人信息时通知您的任何其他使用目的

**问: 您能否要求查阅我们从您这里收集到的个人信息?**

**答:** 可以, 您可以随时通过发送电子邮件至 [enquiries@wineaustralia.com](mailto:enquiries@wineaustralia.com) 向我们请求查阅、更改或删除您的个人信息。